

Axcient x360Recover Virtual Office

Always on, self-managed cloud disaster recovery



Virtual Office is a feature of x360Recover designed to enable partners to help their clients keep employees productive, IT systems tested and running, and data always accessible from anywhere and at any time for both appliance-based and hardware-free Direct-to-Cloud systems.

What is x360Recover Virtual Office?

The cloud failover feature in x360Recover allows you to start virtual machines in the Axcient Cloud of one or more protected devices to temporarily replace all impacted production infrastructure. You can leverage Runbooks for DR testing and then create a Virtual Office running within the Axcient data center, using matching existing server configurations.

Virtual Office lets you self-manage using a secure, web-based application, including role-based authentication with required MFA. This feature of our x360Recover disaster recovery technology provides MSPs with flexibility, optimization, and peace of mind that their clients' businesses will always be on.

Axcient's Virtual Office technology provides the ability to:

- **Instantly recover production servers and workstations in the Axcient Cloud.**
- **Perform regular full-office recovery tests to ensure backups are always recoverable and meet testing automation requirements for cyber insurance and compliance.**
- **Easily configure secure access to Virtual Office instance using VPN, Site-to-Site OpenVPN, and port forwarding.**
- **Restore to the production server or desktop at the partner's convenience after business continuity.**
- **Ensure compliance needs are met by encrypting data in transit and at rest in our offsite SOC II Type II certified datacenters.**
- **Self-manage Axcient Virtual Office using a secure, web-based application, including role-based authentication with required MFA.**
- **Test or recover at no additional cost with 30 days of free Virtual Office access every year.**

WHAT CAN YOU DO WITH VIRTUAL OFFICE?

- Create client specific Runbooks for fast virtualization in a disaster or for testing
- Document the frequency and automation of DR testing to meet compliance and cyber insurance requirements for automation
- Configure network settings for that Virtual Office
- Provide secure access to that Virtual Office by configuring VPN
- Configure Site to Site Open VPN, so multiple remote networks connect
- Allow VMs to access the internet by enabling outbound connections
- Establish Port Forwarding rules
- Start the Virtual Office VMs of each server from separate restore points
- Instantly recover production servers and workstations in the Axcient Cloud
- 30 free days of Virtual Office every year

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