



Rewst and Axcient x360Recover API Integration

x360Recover

Axcient and Rewst have partnered to automate routine business continuity and disaster recovery (BCDR) tasks for MSPs. Leveraging Axcient's public APIs, the integration connects x360Recover with the Rewst platform, enhancing speed and productivity through automation.

What is Rewst?

Rewst is a platform designed to help MSPs automate various workflows and tasks, mainly through robotic process automation (RPA). The platform focuses on reducing manual, repetitive tasks, allowing MSPs to enhance efficiency and service delivery. By integrating with other tools and software, Rewst helps MSPs streamline operations, boost productivity, and improve overall service management.

In the context of IT and MSPs, Rewst is commonly used to automate processes related to customer service, system monitoring, and business continuity tasks like BCDR. It simplifies and speeds up tasks that would typically require manual intervention.

Axcient Use Cases

1. Create tickets with VSS logos and agent logos.
2. Align billing usage with your PSA.
3. Display systems that aren't yet protected using your RMM.
4. Receive alerts from Axcient to send PSA as tickets.

How to Integrate Axcient Tools + Rewst

The Rewst API integration looks for troubled Axcient backups and troubleshoots them, saving significant technician time and reducing tech debt. Teams also save time by automating tickets and eliminating the daily task of reviewing Axcient backup integrity.

- Axcient displays unprotected systems leveraging the RMM.
- You get a list of those clients from the RMM.
- You get asset information from the RMM to determine what systems are not protected by Axcient.
- Leverage a Rewst workflow to automatically retry the service, grab the Axcient log, and attach the VSS rider status to create a ticket without manual intervention.

Watch the Demo: [Automate Axcient backup troubleshooting with Rewst](#)

Get Started Now

[Book a one-on-one demo](#) to see how easy it is to automate backup monitoring and ticketing when you integrate your Axcient BCDR solution with Rewst.

About Axcient

Axcient is an award-winning leader in business continuity and disaster recovery for Managed Service Providers (MSPs). Axcient x360 provides one platform for MSPs to Protect Everything™, and includes BCDR, Microsoft 365 and Google Workspace backup, and secure sync and share. Trusted by more than 5,200 MSP partners worldwide, Axcient protects business data and continuity in the event of security breaches, human error, and natural disasters.

Axcient

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