

ScalePad Backup Radar and Axcient x360Recover API Integration



x360Recover

Axcient and ScalePad have integrated to take some of the complexity out of our MSP partners' day-to-day management of their backup, disaster recovery, and business continuity. With integration through [Axcient's Public APIs](#), these products will work together to support speed and productivity with automation and insights by connecting x360Recover to the [Backup Radar](#) tool.

Key Integration Benefits

The integration of Axcient with Backup Radar offers several key benefits to users, including:

- Simplified monitoring across various BDR tools through a unified dashboard
- Straightforward setup facilitated by a user-friendly API integration
- Strengthened reporting functions consolidated within Backup Radar
- Intelligent ticketing features that automate ticket management in PSA systems
- Creation of customer-facing dashboards tailored for Co-Managed clients
- Built-in compliance reporting to meet clients' GRC requirements.

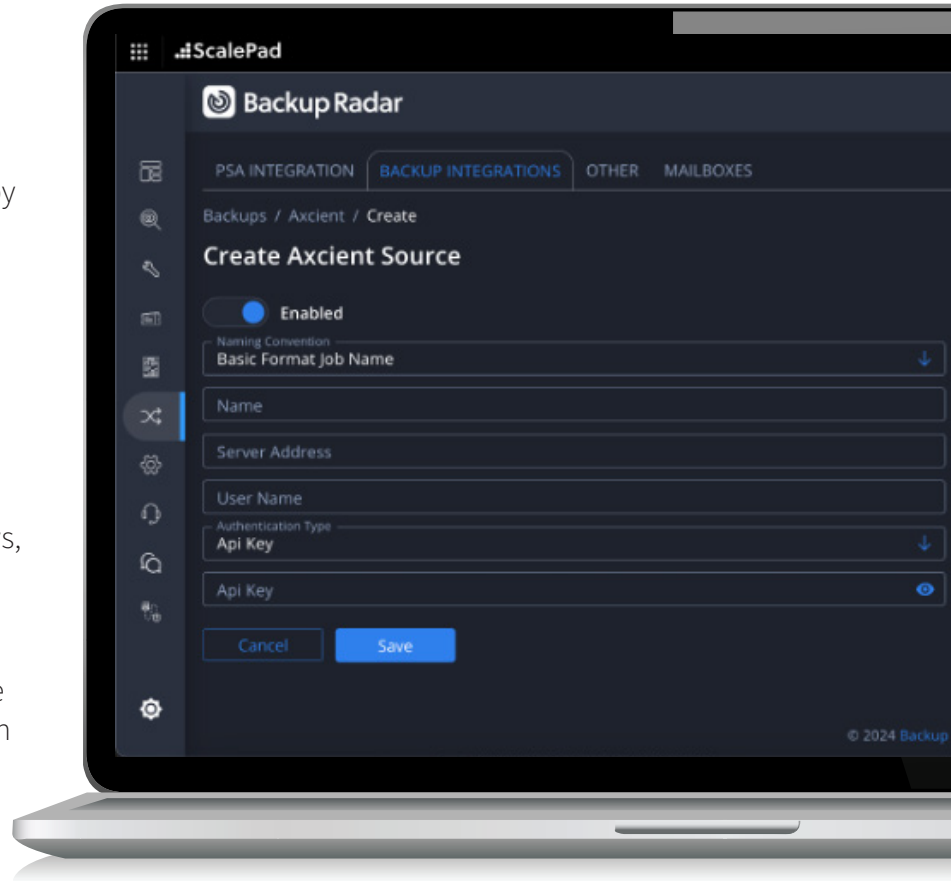
Backup Radar + Axcient

Integrating Backup Radar and Axcient collects backup results directly from Axcient's x360Recover platform for monitoring in a single solution. See high-level backup trends, uncover backup success and health, and report on results for your clients.

What is Backup Radar?

ScalePad Backup Radar is an **automated backup monitoring platform** that eliminates errors and the risk of data loss by highlighting the gaps and unreported backups in any backup environment. Backup Radar enables MSPs to be the data protection expert their clients rely on by giving complete oversight across backups.

With innovative intelligent ticketing automation, Backup Radar integrates seamlessly with existing ticketing workflows, cleaning up dreaded ticket noise by automatically grouping, appending, and with over 300 integrations of industry-favorite tools, Backup Radar is the most complete backup monitoring solution on the market.



“

Backup Radar is simple to set up and maintain. It has saved us 2-4 hours of technician time per day. It has improved our backup checking processes across our whole client base and given our management team a tool to easily track and verify backups”

Phil Cuykendall, Sr. Systems & DR Engineer, Warren Systems Group

Why Backup Radar + Axcient?

Automate your Axcient BCDR

Through monitoring by using Backup Radar and Axcient together, MSPs can automate reporting, ticketing, alerting, customize dashboards, and dig into backup status audits to review their clients' backup data or fix what's causing failures and unreported jobs.

Seamless API connection

Backup Radar seamlessly connects with Axcient's x360Recover through direct API integration or email parsing. For new Axcient users, onboarding is streamlined; the API connection gets you up and running in two minutes.

Automate ticketing

Ticket noise from all your backups can get overwhelming. Integrate Backup Radar with your PSA for automatic ticket grouping, appending, and closing, meaning you only see which Axcient backups need attention.

Analyze trends

Use reports and visualizations to look for trends and anomalies in your backup statuses so that you can proactively remediate them before issues arise. On-demand and schedule reports for clients from one of 15 templated backup health reports.

All your backups in one place

Using Axcient with other MSP backup software? Now, MSPs can oversee every backup in one place, on the Backup Radar dashboard and audit screen.

How to integrate Axcient tools + Backup Radar

Axcient integrates with Backup Radar via API or email parsing, depending on your workflow. All you need are your API keys and a few clicks, or to configure a few SMTP settings for email to integrate backup monitoring with your MSP backup software. Read the integration guides to learn more:

- [Axcient x360Recover](#) - API
- [Axcient x360Cloud](#) - Email Parsing

Get Started Now for 20% Off

[Book a demo](#) and we'll show you how easy it is to get backup monitoring insights by integrating your Axcient BCDR solution and Backup Radar. A special promo for MSP Xperience Summit attendees: mention the code "AxcientRadar" in the demo call for **20% off an annual subscription**. This promotion is available until November 30, 2024.

About Axcient

Axcient is an award-winning leader in business continuity and disaster recovery for Managed Service Providers (MSPs). Axcient x360 provides one platform for MSPs to Protect Everything™, and includes BCDR, Microsoft 365 and Google Workspace backup, and secure sync and share. Trusted by more than 4,800 MSP partners worldwide, Axcient protects business data and continuity in the event of security breaches, human error, and natural disasters.

Axcient

Axcient, 707 17th Street, Suite 3900, Denver, CO, 80202
Tel: 720-204-4500 | axcient.com